



Town of West Tisbury
BOARD OF ASSESSORS
P. O. Box 278
West Tisbury, MA 02575
508-696-0101

Below are some helpful hints to help navigate the CAI Query Manager Online tool.

Unable to resize pop-up windows:

A change in version 11 of Internet Explorer is likely the problem. To fix the problem, do the following:

- 1) Click the Tools icon in the upper right corner (the gear symbol).
- 2) Choose "Compatibility View Settings".
- 3) Add "[caigisonline.com](http://www.caigisonline.com)". (If you are already on the site, the URL will be filled in for you.)

Using www.caigisonline.com on **Apple computers:**

Query Manager Online uses the Microsoft Silverlight platform. Compatible browsers on Apple computers include Safari and Firefox. For a complete list of compatible browsers and devices view system requirements at the following link:

<http://www.microsoft.com/getsilverlight/Get-Started/Install/Default.aspx>

If the installation of Silverlight has become corrupted, and the Mac user is prompted to install Silverlight repeatedly, follow the steps at the following link:

<http://www.microsoft.com/getsilverlight/get-started/install/removing-silverlight-mac.aspx>